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BUNDLED SERVICES

A. General Description

1. Bundles require subscription to FairPoint local service and FairPoint Long Distance Service.
2. Bundles cannot be combined with any other offer for further discounts.
3. Bundled long distance minutes apply only to direct dialed calls originating and terminating within the United States and Canada.
4. Bundled long distance minutes apply to voice communications only, and excludes 900, international, directory assistance, operator services and internet or data communications.
5. Bundle prices exclude equipment, applicable taxes, universal service charges, and the federal subscriber line charge.
6. Digital Subscriber Line (DSL) is a best effort service. Speeds will vary due to actual operating conditions.

(N)

(N)



Teresa R. Rosenberger  
State President - NH

BUNDLED SERVICES

B. ExpansionPAK II

1. General

- A. ExpansionPAK II is an Unlimited Dial Tone Line (DTL) Basic Package or an Unlimited Centrex Basic Package (as described below) along with a specified non-regulated service, if selected, and offered for a one or two year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package and Unlimited Centrex Basic Package are optional business flat rated usage packages comprised of a network access line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance and a choice of certain features. Customers must purchase at least one (1) Expansion Line for the Unlimited Centrex Basic Package. Expansion Lines are offered on a monthly, one or two year basis per each additional line ordered.

2. Packages

- A. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Business Exchange Service Line with unlimited local calling, unlimited instate long distance and unlimited domestic long distance (See Section 9.B.3.E) and a choice of one to eleven (1-11) of the following features where available:

Call Waiting , Three-Way Calling, Call Forwarding, User Programmable Call Forwarding Busy/Don't Answer Service, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling – 8 Codes, Ringer ID Service, Repeat Dialing (\*66), Call Return (\*69) and Line Hunting Service

1. Unlimited Dial Tone Line (DTL) Expansion Lines

Expansion Line(s) are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package. The following two (2) options are available:

a) Expansion Lines with Unlimited Calling:

DTL Expansion lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line, with unlimited local calling, unlimited instate long distance and unlimited domestic long distance (See Section 9.B.3.E) and a choice of one to eleven (1-11) of the following features:

Call Waiting , Three-Way Calling, Call Forwarding, User Programmable Call Forwarding Busy/Don't Answer Service, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling – 8 Codes, Ringer ID Service, Repeat Dialing (\*66), Call Return (\*69) and Line Hunting Service

BUNDLED SERVICES (Cont'd)

(N)

B. ExpansionPAK II (Cont'd)

2. Packages (Cont'd)

b) Expansion Lines – Unlimited Local Only:

DTL Expansion Lines - Unlimited Local Only are available on a month-to-month basis or a one or two term agreement per line, and a choice of one to eleven (1-11) of the following calling features:

Call Waiting , Three-Way Calling, Call Forwarding, User Programmable Call Forwarding Busy/Don't Answer Service, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling – 8 Codes, Ringer ID Service, Repeat Dialing (\*66), Call Return (\*69) and Line Hunting Service

- B. Unlimited Centrex Basic Package includes one (1) Centrex Line with one business Caller ID Service, Call Return, unlimited local calling, unlimited instate long distance and unlimited domestic long distance (See Section 9.B.3.E), as well as standard features to Centrex Service as specified in Section 5.

1. Unlimited Centrex Expansion Lines

At least one (1) Centrex Expansion Line is required with each Unlimited Centrex Basic Package. The following two (2) options are available:

a) Expansion Lines with Unlimited Calling:

Centrex Expansion Lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line, with unlimited local calling, unlimited instate long distance and unlimited domestic long distance (See Section 9.B.3.E).

b) Expansion Lines – Unlimited Local Only:

Centrex Expansion Lines - Unlimited Local Only are available on a month-to-month basis or a one or two term agreement.

3. Terms and Conditions

- A. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.

(N)

BUNDLED SERVICES (Cont'd)

B. ExpansionPAK II (Cont'd)

3. Terms and Conditions (Cont'd)

- B. Customers must purchase at least one Expansion Line with an Unlimited Centrex Basic Package.
- C. Customers are allowed up to 24 ExpansionPAK II lines. A maximum of eleven (11) such lines can have unlimited calling with this plan or any other unlimited local and/or toll product offered by the company.
- D. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available on one or two year agreements. Expansion Lines are available on a month-to-month basis or a one or two year term.
- E. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages, as well as Expansion Lines with unlimited calling are only available with a subscription to the Business Unlimited Long Distance Service Bundled Service Option II calling plan through FairPoint Long Distance for both instate long distance and domestic long distance.
- F. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to our HSI (High Speed Internet) products at discounted rates.
- G. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are not available in combination with other regional optional calling plans or virtual private network services.
- H. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are not available with services provided under a special contract.
- I. All regulations applicable to Centrex Service as specified in Section 5 applies to that service when offered with the Unlimited Centrex Basic Package.
- J. All features may not be available in all areas.
- K. There is a 12 month minimum service requirement for the Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Package line within the 12 month minimum service requirement, they will be responsible for termination charges described in the Termination Liability section (See Section 9.B.4.B and 9.B.4.C). Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.

BUNDLED SERVICES (Cont'd)

B. ExpansionPAK II (Cont'd)

3. Terms and Conditions (Cont'd)

- L. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages may only be used for voice applications and may not be used for the transmission of data, for dial-up internet connections, or for any other non-voice application. These services may not be used for autodialing. The Telephone Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted in Section 9, Page 1 under "General Description", the Telephone Company may suspend, restrict or cancel the service.
- M. Details on calls made will not be available with this service.
- N. Applicable Initial Connection and Central Office Work Charges will be waived for the initial installation of Unlimited Dial Tone (DTL) Package for Business or Unlimited Centrex Package for Business when the customer subscribes to any term agreement.

4. Termination Liability

- A. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one or two year term agreement.
- B. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1 or 2 year term agreement by the customer will result in a one-time flat Termination Charge of:
  - \$ 300.00 for default within the 1<sup>st</sup> year of the term
  - \$ 150.00 for default within the 2<sup>nd</sup> year of the term
- C. Early termination of the term agreement for an Unlimited or Local Only DTL Expansion Line or an Unlimited or Local Only Centrex Expansion Line 1 or 2 year term agreement by the customer will result in a one-time flat Termination Charge of:
  - \$ 150.00 for default within the 1<sup>st</sup> year of the term
  - \$ 75.00 for default within the 2<sup>nd</sup> year of the term
- D. If the customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.

BUNDLED SERVICES (Cont'd)

(N)

B. ExpansionPAK II (Cont'd)

4. Termination Liability (Cont'd)

- E. At the end of the Term or any subsequent renewal, the agreement will automatically be renewed for a successive one or two-year Term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 days notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

5. Application of Rates and Charges

- A. Secondary Service Order Charges will be waived in the event a class of service change is required in order to have an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package.
- B. Applicable Initial Connection and Central Office Work Charges will be waived for the initial installation of Unlimited Dial Tone (DTL) Package for Business or Unlimited Centrex Package for Business when the customer subscribes to any term agreement.

6. Monthly Rates

A. Unlimited Dial Tone Line (DTL) Package

A. Basic Unlimited Package – One Year Term	\$ 20.75
B. Basic Unlimited Package – Two Year Term	\$ 17.75
C. Expansion Line with Unlimited Calling – Month-to-Month	\$ 24.96
D. Expansion Line with Unlimited Calling – One Year Term	\$ 20.75
E. Expansion Line with Unlimited Calling – Two Year Term	\$ 17.75
F. Expansion Line – Unlimited Local Only – Month-to-Month	\$ 24.96
G. Expansion Line – Unlimited Local Only – One Year Term	\$ 23.96
H. Expansion Line – Unlimited Local Only – Two Year Term	\$ 20.96

(N)

BUNDLED SERVICES (Cont'd)

(N)

B. ExpansionPAK II (Cont'd)

6. Monthly Rates (Cont'd)

B. Unlimited Centrex Basic Package

A. Basic Unlimited Package – One Year Term	\$ 19.75
B. Basic Unlimited Package – Two Year Term	\$ 16.75
C. Expansion Line with Unlimited Calling – Month-to-Month	\$ 22.00
D. Expansion Line with Unlimited Calling – One Year Term	\$ 19.75
E. Expansion Line with Unlimited Calling – Two Year Term	\$ 16.75
F. Expansion Line – Unlimited Local Only – Month-to-Month	\$ 22.00
G. Expansion Line – Unlimited Local Only – One Year Term	\$ 20.00
H. Expansion Line – Unlimited Local Only – Two Year Term	\$ 17.00

(N)

